### **About David Waboso**



David joined Network Rail in June 2016 as Managing Director of Digital Railway, a cross-industry programme to increase passenger and freight capacity on Great Britain's rail network. Prior to this he spent eleven years at London Underground Limited. Whilst at LUL David was Capital Programmes Director, where he led the upgrade of both trains and infrastructure to digital technology. He has worked on infrastructure and train control projects for over thirty years and has previously held senior positions at the Strategic Rail Authority, The Nichols Group and Bechtel Corporation.

David a fellow of the APM where he is also currently the President. He is also a Fellow of the Royal Academy of Engineering, the Institution of Railway Signal Engineers and the Institution of Civil Engineers. Before he started his career in Infrastructure David spent a short time as a maths teacher in east London.



### Project Controls Expo – 16<sup>th</sup> Nov 2016 Emirates Stadium, London

Delivery of Capital Programmes in Operational Environments – some lessons Learnt

**David Waboso** 

Managing Director, Digital Railway





### **Contents**

Summary of railway upgrades

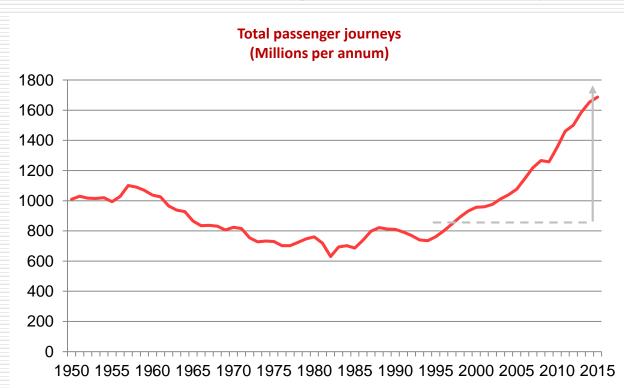
Lessons learnt

Some important themes



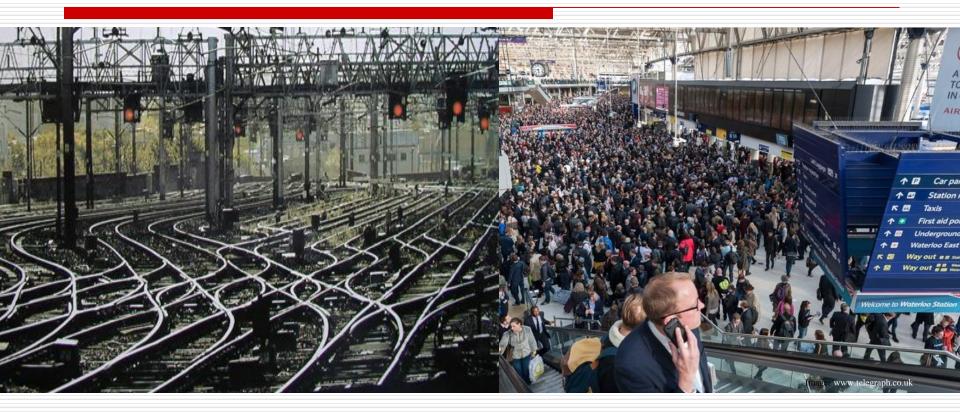
### Britain's railways are in high demand

Passenger numbers have doubled since 1996 and are set to double again over the next 25 years.





# We are renewing assets, increasing capacity and improving performance...



...and deploying digital technology on busy operational lines and stations



## Some lessons learnt from brownfield sites

- Operational safety during stageworks
- Understanding asset condition and closures constraints
- Clarity of requirements from users
- Changing technology and training
- Early and full involvement of operator and maintainer
- Recognise application risk
- Manage design and software very closely
- Highly complex programmes (development, brownfield, global suppliers) require special treatment
- Experience matters: the best risk management is good people

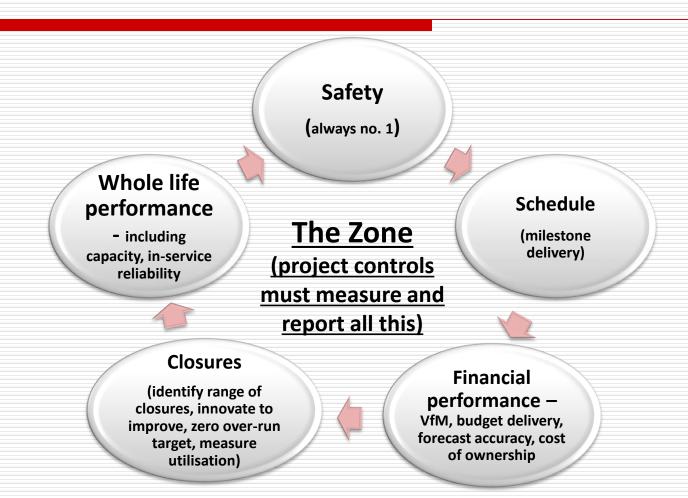


### And we have to do all this efficiently

- Use of benchmarking approach and cost
- Measure capability and maturity growth
- Use independent assurance and challenge
- Avoid rework
- Design for whole of life
- Have clear roles for client and delivery teams
- Involve contractors early
- Create opportunities for third party financing and funding
- Ensure interfaces understood and incentives are aligned
- Manage risks at the appropriate level
- Specify at output level allowing supply chain to innovate
- Manage to out-turn not tender cost



## Delivering all this is truly world-class





### Importance of project Controls

- The radar screen/dashboard for running a project or programme
- Provides connectivity between senior management and frontline of delivery
- Must provide controls for creative activity and people change
- And PMO's are critical for large portfolios where "air traffic control" view is needed



## Four important themes:

Assured delivery of projects; Collaboration; Digital technology; People

